



ROGUE VALLEY COUNCIL OF GOVERNMENTS

Case Manager I- Bilingual

Senior & Disability Services (SDS)

Job Announcement



ABOUT THE POSITION

Rogue Valley Council of Governments is seeking to fill multiple full-time Case Manager I vacancies to deliver case management and coordination of care in various settings, **in both English and Spanish**, for Senior and Disability Services programs. The successful applicants will provide Information and Referral/Assistance, performs tasks of eligibility, assessment, and authorization of services, as well as perform accurate and timely data entry into various databases. This position collaborates with internal and external service delivery partners.

SALARY

Placement on the salary range is based on each candidate's experience and qualifications. Employees are eligible for step increases after successful completion of a six-month trial service period and annually thereafter.

- **Hiring Salary Range:** \$3,810-\$4,304 monthly, depending on experience and qualifications. The top of the salary range is \$5,012 per month; exceptionally qualified candidates may be considered in the higher steps of the salary range.
- **Terms:** Full-time - 40 hours, Monday-Friday/non-exempt with great benefits

WE ARE LOOKING FOR WONDERFUL PEOPLE WHO HAVE:

- A passion for serving older adults and adults with physical disabilities, veterans, and family caregivers
- Strong and effective oral and written communication skills in both English and Spanish
- An understanding of the challenges confronting these populations as well as the community resources available to benefit them
- Knowledge of the theory and practice of social services delivery
- Excellent communication, organizational, planning and computer skills
- The ability to work independently, make competent decisions, and work as an effective team member
- Demonstrated effectiveness at establishing and maintaining harmonious and cooperative working relationships with colleagues and a wide variety of people

APPLICATION PROCESS

The first round of applications will be review August 8, 2025. For application instructions, please visit "How Do I > Apply for a Job" at www.rvcog.org. A



cover letter, current resume, and completed RVCOG Employment Application are required to apply for this position. *Incomplete application materials may delay or prevent consideration for the position.*

DESIRABLE QUALIFICATIONS

In order to be considered for this position, applicants must have a combination of education and experience equivalent to that outlined below, plus any other listed screening qualifications.

- Education: Bachelor's degree with major course work in social services; course work in geriatrics and gerontology preferred.
- Experience: A minimum of 3 years of case management in social services required.
- Substitution: Any satisfactory equivalent combination of education, training, and experience which demonstrates the knowledge of, skills, and abilities required to perform the duties of the job.

SPECIAL REQUIREMENTS

- License: Possession of, or the ability to obtain and retain, an Oregon driver license by the time of appointment, or otherwise have immediate point-to-point transportation available.
- Vehicle: Possession of, or permanent access to, a personal vehicle.
- Other: Pass Criminal History Background Check; demonstrate knowledge and proficiency in the use of computer software; achieve Inform USA Community Resource Specialist – Aging/Disabilities (CRS-A/D) certification within 18 months of hire; Bi-lingual English/Spanish required.

BENEFITS OF EMPLOYMENT

Upon hire or first of month following date of hire

- Twelve paid holidays per year
- Up to 96 hours of paid vacation per year
- Up to 96 hours of paid sick leave per year
- Employer paid medical/dental/vision insurance - Employee contribution is less than \$25 per month for full family coverage
- Employee Assistance Program (EAP)
- Optional Flexible Spending Account (FSA)

After 6-month trial service period

- Employer-paid retirement plan contributions equivalent to 13.02% of monthly salary (Non-PERS)
- Employer paid HRA contributions of \$125 per month
- Employer paid Life and Long-Term Disability insurance
- Optional 457(b) retirement plan (Roth or Traditional)

Special eligibility periods

- Employer paid Mercy Flights memberships
- Optional supplemental insurance such as short-term disability, critical illness, and more

WORKPLACE ACCOMMODATIONS NOTICE

Rogue Valley Council of Governments is an equal opportunity employer and does not discriminate on the basis of race, religion, color, gender, age, national origin, disability, veteran status, sexual orientation, gender expression, or any other classifications protected by law.