

RVBAT Meeting - December 04

Meeting Purpose

To provide brief updates and touch base among RVBAT members before a fireside chat with Representative Marsh.

Key Takeaways

- Attendance was lower than expected due to conflicts and the upcoming fireside chat
- Members shared updates on digital literacy programs, partnerships, and cybersecurity concerns
- The group discussed the prevalence and sophistication of phishing attempts and scams targeting various demographics

Topics

Digital Literacy Programs Updates

- Ashland Parks & Recreation:
 - Continuing digital literacy education at the senior center
 - JCLS reduced classes to every other month due to expanded programming at other sites
 - New informational video created (link shared in chat) - <https://www.youtube.com/watch?v=wWBi8yxuouA>
- Jackson County Library District:
 - Extended partnership with WorkSource through June 2024
 - Introducing new incentives for drop-in sessions (e.g., branded USB sticks, earbuds)
 - Expanding to Wolf Creek and Illinois Valley branches in March
 - Spanish language program graduating first class on December 17th
 - Considering Spanish language keyboards to address barriers

Cybersecurity and Online Threats

- Jim Teece highlighted concerns about online threats and the difficulty in trusting online content
- Ann Marie shared an incident involving United Way and Department of Homeland Security alert
- Discussion on prevalence of phishing attempts, including:
 - Emails requesting direct deposit updates
 - Text messages impersonating USPS
 - AI-generated video calls impersonating executives

Oregon Connections Conference

- Jim Teece reported on the successful completion of the conference
- Planning for the next conference is already underway
- The fireside chat with Rep. Marsh stems from a postponed session at the conference

Next Steps

- Shannon to provide flyers for potential partnership with senior centers in Wolf Creek and Illinois Valley
- Ann Marie to connect Shannon with the Food and Friends program for rural outreach
- Jim to share a video about British Telecom's AI bot intercepting spam calls - <https://apnews.com/video/artificial-intelligence-laptops-generative-ai-united-kingdom-3a34986cba9d48eda13391dfc8d7a766>
- Members to attend the fireside chat with Representative Marsh (if interested)