

RVBAT Meeting - August 07

Meeting Purpose

RVBAT (Rogue Valley Broadband Access Team) meeting to discuss broadband connectivity and digital literacy resources

Key Takeaways

- Exploring options for an RVBAT logo/branding
- Collecting info on broadband providers, coverage areas, and pricing tiers
- Compiling digital literacy resources (classes, navigators) from partners
- Potential for coordinated "digital navigator" roles to assist community

Topics

RVBAT Website

- New RVBAT section on RVCOG website to host info
- Sections for broadband connectivity resources and digital literacy resources
- Form to submit digital literacy resource info

Digital Literacy Classes

- Libraries, senior centers currently offer basic computer/tech classes
- Challenges with marketing to reluctant learners
- Idea of "digital navigators" to assist at locations

Digital Navigators

- Dedicated staff/volunteers to help with online tasks (forms, portals, etc.)
- Training, vetting, liability considerations
- Potential to coordinate curriculum, partner with students

Broadband Access Data

- Collecting hotspot checkout data from libraries
- Mapping broadband providers and coverage areas

Next Steps

- Partners to submit digital literacy resource info to Ann Marie

- Explore "digital navigator" role and potential partners
- Gather broadband provider data for website
- Discuss potential RVBAT logo/branding

Action Items

- Research options for supporting digital literacy and navigation in the community, including creating a simple logo, exploring training programs, and identifying potential partners
- Email Ann Marie information on digital literacy resources
- Send flyers to Ann Marie to promote computer literacy classes to seniors through RVCOG resources (senior meal sites)